

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Max Copperman et al.	Examiner:	Neveen Abel-Jalil
Serial No.:	10/047,446	Group Art Unit:	2165
Filed:	January 14, 2002	Docket:	1546.015US1
Title:	EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS		

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Supplemental Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. §1.97(c)(2), Applicants hereby authorize the Commissioner to charge the fee of \$180.00 as set forth in 37 C.F.R. §1.17(p), to Deposit Account No. 19-0743. Please charge any additional fees or credit any overpayment to Deposit Account No. 19-0743.

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications are no longer required to be provided to the Office. Notification of this change was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004. Thus, Applicant has not included copies of any US Patents or Published Applications cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.


Respectfully submitted,

MAX COPPERMAN ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
Minneapolis, MN 55402
(612) 373-6951

Date July 31, 2006

By 
Suneel Arora
Reg. No. 42,267

CERTIFICATE UNDER 37 CFR 1.8 The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 31st day of July, 2006.

JUDY DENT
Name _____


Signature

Substitute for form 1449A/PTO
**INFORMATION DISCLOSURE
 STATEMENT BY APPLICANT**
 (Use as many sheets as necessary)

Complete if Known	
Application Number	10/047,446
Filing Date	January 14, 2002
First Named inventor	Copperman, Max
Group Art Unit	2165
Examiner Name	Abel-Jailil, Nevecc

Sheet 1 of 1

Attorney Docket No: 1546.015US1

US PATENT DOCUMENTS

Examiner Initial *	USP Document Number	Publication Date	Name of Patentee or Applicant of cited Document	Filing Date if Appropriate
	US-20020027567A1	03/07/2002	Niamir, B. B.	04/03/2001
	US-5,754,938	05/19/1998	Herz, Frederick S., et al.	10/31/1995
	US-6,006,218	12/21/1999	Breese, J. S., et al.	02/28/1997
	US-6,347,313	02/12/2002	Ma, W., et al.	03/01/1999
	US-6,347,317	02/12/2002	Singhal, A. K.	10/02/2000
	US-6,430,558	08/06/2002	Delano, P. A.	08/02/1999
	US-6,438,579	08/20/2002	Hosken, B. E.	07/14/2000
	US-6,457,026	09/24/2002	Graham, J., et al.	09/13/2000
	US-6,460,029	10/01/2002	Fries, K., et al.	12/23/1998
	US-6,502,091	12/31/2002	Chundi, P., et al.	02/23/2000
	US-6,546,388	04/08/2003	Edlund, S. B., et al.	01/14/2000
	US-6,581,056	06/17/2003	Rao, R. B.	06/27/1996
	US-6,636,853	10/21/2003	Stephens, Jr., J. J.	08/30/1999
	US-6,687,696	02/03/2004	Hofmann, T., et al.	07/26/2001
	US-6,732,088	05/04/2004	Glance, N. S.	12/14/1999
	US-6,766,320	07/20/2004	Homere, J.	08/24/2000
	US-6,801,906	10/05/2004	Bates, C. L., et al.	01/11/2000

FOREIGN PATENT DOCUMENTS

Examiner Initial*	Foreign Document No	Publication Date	Name of Patentee or Applicant of cited Document	†
-------------------	---------------------	------------------	---	---

OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS

Examiner Initial*	Cite No †	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issu number(s), publisher, city and/or country where published.	†
-------------------	-----------	--	---

EXAMINER

DATE CONSIDERED